Pamet creates Web Solutions,
BPM Systems and Mobile Apps.
Our deliverables spike satisfaction
and ignite savings.

OUR SERVICES

Pamet architects, plans, builds and integrates:

- Web Solutions as secure web-based application environments that aggregate information and capabilities from a number of underlying systems and make those accessible to the various end users.

- Business Processes Automation (BPA) and Workflow Systems that streamline operations, reduce the workload and errors and increase efficiency of the employees in the Healthcare Payer industry.

- Mobile Applications that leverage Web Solution and BPA Systems while providing user experience optimized for a wide range of mobile devices and technologies.

Web Solutions

Pamet creates Web Solutions as secure web-based application environments that aggregate information and capabilities from a number of underlying systems and make those accessible to the various end users.

Pamet's solutions offer secure transactions and paperless data exchange significantly improving information sharing between companies and their constituencies. In addition, the call-volumes are reduced by providing efficient user self-service trough the web or mobile portals and by driving adoption of web and mobile use in a secure environment.

BPA

Business Process Automation & Workflow systems streamline operations, reduce the workload and errors, and increase efficiency of the employees. These systems enable immediate access to all data and business functions in the enterprise, irrespective of the location and type of data source.

With years of experience acquired through collaborative engagement with enterprise customers and a strong process and project management, Pamet is able to deliver applications tailored to the specific business needs and technologies used by our client.

Mobile Apps

Broad use of mobile communication devices is becoming a reality with the emerging adoption of smartphones and tablets in all industries. Engagement in mobile technology since 2002 and earliest days of PDA's and smart phones puts Pamet in a position to deliver unique value to its clients.

With our deep and broad experience in mobile space we are able to provide solutions spanning a wide range of mobile devices and technologies, but also implementation of device-agnostic services that are consumed on the road - SMS, push notifications, voice-enabled services, geo-location, e-mail, VoIP and traditional telephony, among others.

WHY PAMET

How We Do It

We put tremendous focus on the quality of our work. Our clients deserve, and should expect, no less. We have been doing this for over a decade now and we know the critical steps in developing problem-free software.

We use state-of-the-art technology in the development of software for our clients. With a highly trained team sharing information using sophisticated knowledge management tools, we can quickly integrate and deploy tested and proven technologies for software applications we design and develop.

We stress client focus, effective automated processes and significant investment in the ongoing education and training so that our teams can stay on the leading edge of software development and be able to quickly respond to the new technical challenges.

Our team members are always at hand to offer help, advice and insight. On all our projects, big or small, we work to understand your needs, motivations and technologies to ensure that the finished product works and delivers return on your investment.

Some of the benefits our clients get from our approach are:
- Cost savings
- On-time, on-budget project delivery
- Assigning top talent to your projects, irrespective of their geographical location
- Faster time to market with most effective resource use
- Immediate availability of local consultants for onsite support
- Rapid response to constantly changing business needs

Our Technical Capabilities

With the knowledge acquired over the years of client engagements and effective internal information sharing, we are a strong partner for technology consulting.

We can provide expert guidance in many application server stacks, key mobile platforms and leading call center systems. To do that we rely on our extensive knowledge and experience in these technologies. Our singular goal is to apply this experience efficiently and produce the right software for our client.

Through experience, we have found that no single technology offers an optimum solution for all clients at all stages of their expanding business needs. Therefore, Pamet aims to offer an effective technology solution that can evolve together with our customers needs.

Our Process and Methodology

We focus on continually evolving and improving processes that can adapt to the client's needs. We believe that our competitive advantage comes from the right combination and fusion of people, processes and technology.

We continually invest in our people, their ongoing development and improvement of their skills so we can always assign teams and choose a process that best fits the project needs and team size.

Our approach to software development is dynamic and participatory, and it leverages the best industry practices. With that approach, we are equally successful in projects using Agile methodology, where we are able to engage a number of our experienced developers and certified Scrum Masters, as well as in the fixed time-fixed budget projects, where Pamet is always on time and on budget.

Ways to Engage Us

We excel in midsize projects that require deep industry knowledge and great attention to detail.

We offer very effective engagement models based on a mix of on- and off-site resources that best fit project needs and client budgets.

If you are facing an IT-related challenge, we will work with your business and IT teams to leverage our know-how and deliver solutions quickly and effectively.

If you are a Service Company in Payer and Health Plan space, we will work with your team to extend your capabilities and help you deliver solutions with high quality and reduced cost.

About Us

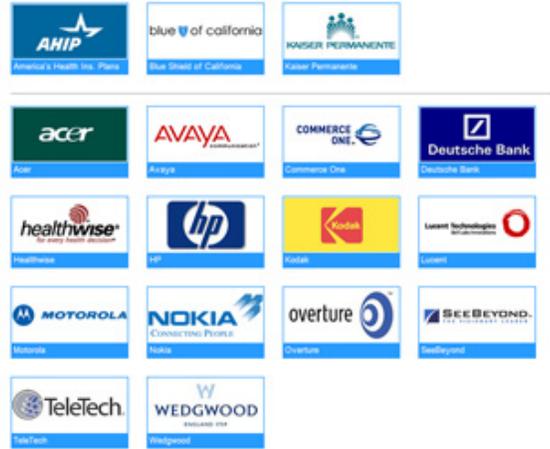Pamet d.o.o. is privately held corporation, headquartered in Belgrade, Serbia.

Pamet employs system architects, project managers and software developers that focus on building Web, BPA and Mobile Solutions that streamline and optimize business processes in various industries.

Through our partnership with Vicert, we have been providing solutions for over 10 years now to a number of Healthcare Payers like Blue Shield of California, America's Health Insurance Plans or Kaiser Permanente. Our other clients include Avaya Communication, Deutsche Bank, HP, Kodak, Overture and many more.

Client List

With over ten years of successful client engagements behind us, we have worked with a broad range of customers and were able to provide valuable solutions for their various needs.

Below is a partial list of some of our key customers.

Contact Information

Pamet d.o.o.
Milentija Popovica 9
11000 Beograd
Serbia

p: ++381.11.2600.878
f: 381.11.2206.221

info@pamet.co.rs
www.pamet.co.rs